

How to manage my Notification

Step 1: Connect to CMA CGM Group websites:

- CMA CGM : <https://www.cma-cgm.com>
- ANL : <https://www.anl.com.au>
- CNC : <https://www.cnc-line.com>
- APL : <https://www.apl.com/>

Step 2: Go to MyCMACGM/MYANL/MYCNC/MYAPL ➔ Notification Setup

The screenshot shows the CMA CGM MyCMACGM dashboard. The top navigation bar includes the CMA CGM logo and the text "BETTER WAYS". The main navigation menu contains "Shipping", "End-to-End Solutions", "Air Freight", "News", and "My CMA CGM". A red arrow points to the "My CMA CGM" link. The dashboard is divided into several sections:

- FIND YOUR ROUTE**: Routing finder, Shipping lines, Port schedules, Voyages, Eco calculator.
- GET YOUR PRICE**: SpotOn, My Quotations, Inland prices, Carrier charge finder, D&D prices, Public prices finder.
- ORGANIZE YOUR SHIPMENT**: Booking, Shipping instructions, VGM, Tare finder.
- HANDLE YOUR DOCUMENTS**: Document dashboard, Draft review, Original available.
- MONITOR YOUR SHIPMENT**: Shipment tracking, Shipment dashboard, Container dashboard, My eBusiness center.
- MANAGE YOUR INVOICES**: Invoice dashboard, D&D charges.

On the right side, there is a "My Services" section with the following items:

- Account Management
- My Services
 - Notification Setup (highlighted with a red box and an arrow pointing to a red box containing the text "Click on Notification Setup to manage your Notification subscription")
- My Support Requests
- My Alerts (highlighted with a purple box and an arrow pointing to a purple box containing the text "Please Click My Alerts to check your Notifications.")
- Log Out

At the bottom right, there is a "Discover My CMA CGM" section with the text "The online management of every step of your shipping cycle." and a red arrow icon.

Step 3: Manage my Subscriptions

Subscriptions are organized by Type of Events

Manage my Subscriptions

<h3>Shipment Essentials</h3> <p>Everything you need to keep up with your shipments online. Receive confirmations of your transactions and be alerted when new documents are posted to your account.</p>	9 / 9 SUBSCRIBED	See more ▾
<h3>B/L follow up</h3> <p>Draft BL available Original BL (or copy) available for printing Waybill available Paperless BL available</p>	3 / 3 SUBSCRIBED	See more ▾
<h3>Operational Tracking</h3> <p>This package groups all notifications pertaining to container tracking and journey updates.</p>	10 / 13 SUBSCRIBED	See more ▾
<h3>Invoicing</h3> <p>Stay in touch with your invoices.</p>	2 / 2 SUBSCRIBED	See more ▾

Please click here to view all the Notifications.

Note: Customer can decide if he wants to receive notifications for Shipments of their Company bookings or Only for Bookings/Shipments he manages . Customer to use the “Only for” checkbox to enable notifications ONLY for his bookings/SI. Notifications will be sent via email.

Manage my Subscriptions

Switch on specific notifications to get your alerts directly in your mail box

Shipment Essentials

Everything you need to keep up with your shipments online. Receive confirmations of your transactions and be alerted when new documents are posted to your account.

8 / 9 subscribed

Hide ^

SHP Booking follow up

This notification informs you of the following events: booking request, modification or cancellation received, booking confirmed, refused or cancelled, and a reminder to send your DGD declaration when required.

Only for bookings I submitted



SHP Release confirmation available

This notification informs you as soon as your release confirmation is available. The document will also be attached to the e-mail.

Only for shipments I manage



SHP Shipping instructions submitted

This notification confirms that your shipping instructions have been received.



SHP My VGM follow up

This notification informs you about the status of your VGM declaration, whether it was validated or rejected due to errors.



SHP Loading confirmation available

This notification informs you as soon as your loading confirmation is available. The document will also be attached to the e-mail.

Only for shipments I manage



SHP New export notice

This notification informs you of a new export notice provided by your carrier agent.

Only for shipments I manage



SHP Delivery order available

This notification informs you when your delivery order is available.

Only for shipments I manage



SHP Arrival notice available

This notification informs you as soon as the arrival notice is available.

Only for shipments I manage



SHP New document available online

This notification informs you when a new document is sent by your carrier agent to your web account.

Only for shipments I manage



Switch is turn ON:

- Please turn ON if you would like to receive the Notification.
- Customer will receive the Notifications for the company booking as per the Target party in different event.

Switch is turn OFF:

Please turn OFF if you do not want to receive the notification

Switch is turn On + Only for shipments I manage:

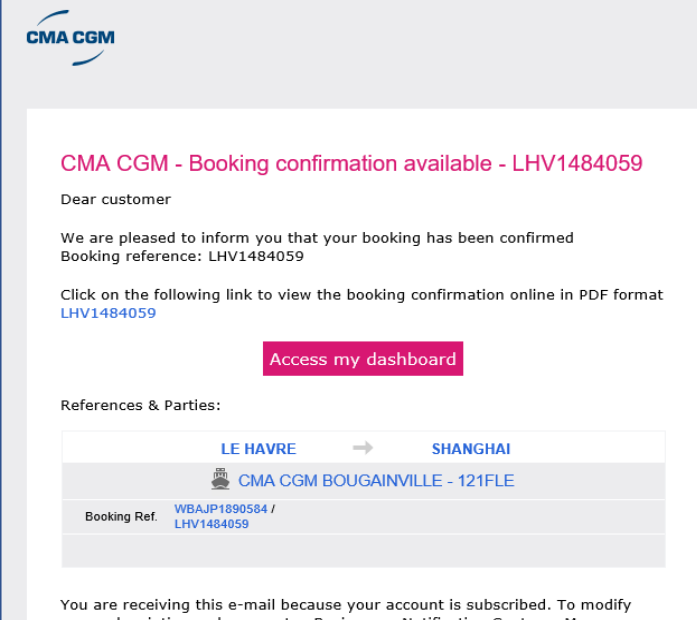
- Customer will receive the Notifications for Booking/ Shipments he submitted via Web or EDI.

Shipment Essentials Notification

😊 Who will receive the Notification?

Shipment Essentials	Target Party
Booking Request	1) Booking Party 2) Agent (Booking team)
Booking Confirmation	Booking Party
Booking Declined	Booking Party
Booking Cancelled	Booking Party
Booking Modification Request	Booking Party
Booking Cancellation Request	Booking Party
Send Haz Declaration	Booking Party
Release Confirmation Available	Booking Party
SI request	1) SI requestor 2) Agent (Documentation team)
Shipping Instruction Submitted	SI requestor
VGM Integrated successfully	Party submit VGM
VGM In Error	Party submit VGM
Loading Confirmations available	Booking Party
New Export Notice	Booking Party
Delivery Order Available	Party selected by Agent/Auto NOA
Arrival Notice Available	Party selected by Agent
New Document Available	Party selected by Agent

Sample Notifications



CMA CGM - Booking confirmation available - LHV1484059

Dear customer

We are pleased to inform you that your booking has been confirmed
Booking reference: LHV1484059

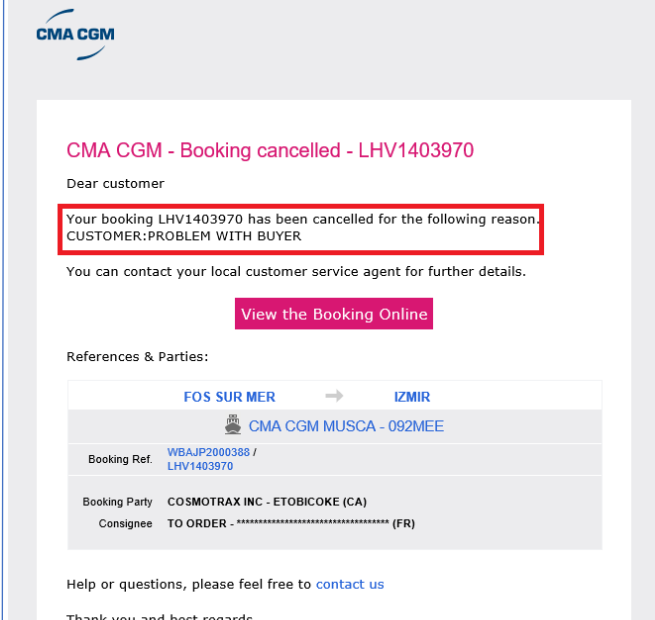
Click on the following link to view the booking confirmation online in PDF format
[LHV1484059](#)

[Access my dashboard](#)

References & Parties:

LE HAVRE → SHANGHAI	
CMA CGM BOUGAINVILLE - 121FLE	
Booking Ref.	WBAJP1890584 / LHV1484059

You are receiving this e-mail because your account is subscribed. To modify your subscriptions, please go to [eBusiness > Notification Center > Manage](#)



CMA CGM - Booking cancelled - LHV1403970

Dear customer

Your booking LHV1403970 has been cancelled for the following reason.
CUSTOMER:PROBLEM WITH BUYER

You can contact your local customer service agent for further details.

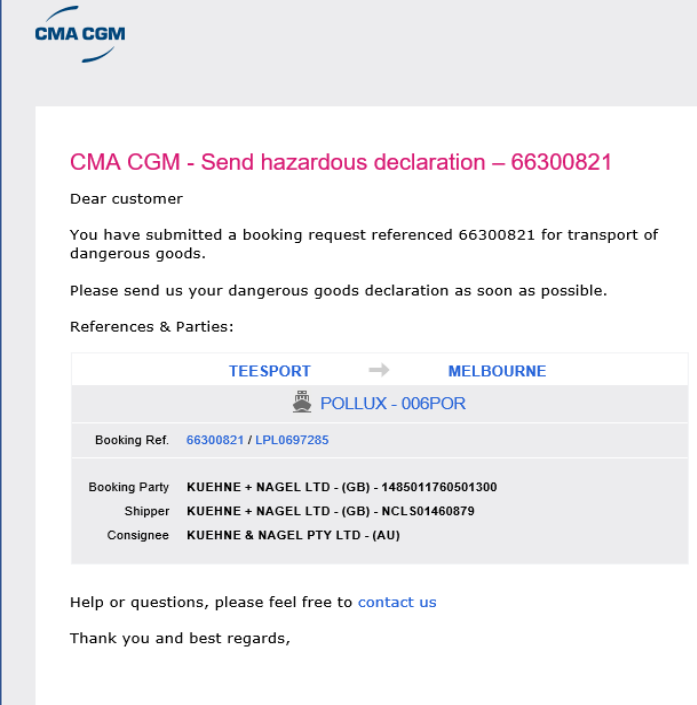
[View the Booking Online](#)

References & Parties:

FOS SUR MER → IZMIR	
CMA CGM MUSCA - 092MEE	
Booking Ref.	WBAJP2000388 / LHV1403970
Booking Party	COSMOTRAX INC - ETOBICOKE (CA)
Consignee	TO ORDER - ***** (FR)

Help or questions, please feel free to [contact us](#)

Thank you and best regards,



CMA CGM - Send hazardous declaration – 66300821

Dear customer

You have submitted a booking request referenced 66300821 for transport of dangerous goods.

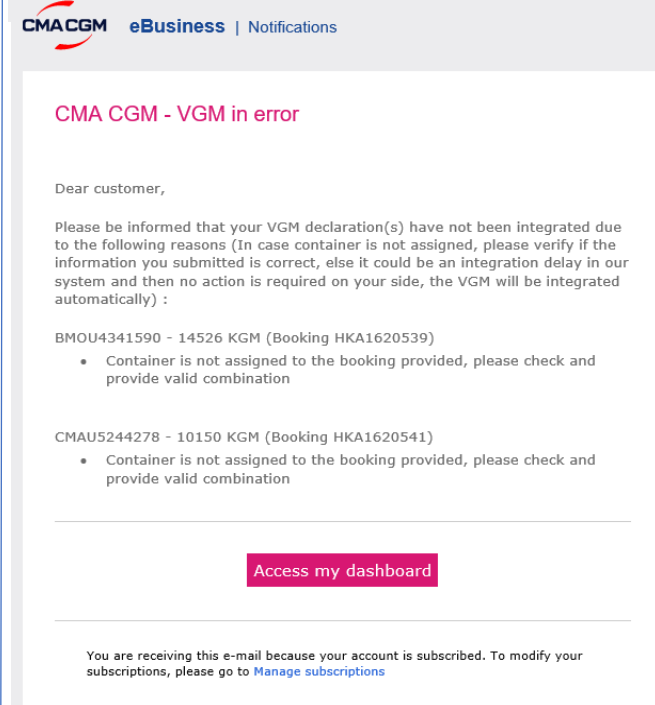
Please send us your dangerous goods declaration as soon as possible.

References & Parties:

TEESPORT → MELBOURNE	
POLLUX - 006POR	
Booking Ref.	66300821 / LPL0697285
Booking Party	KUEHNE + NAGEL LTD - (GB) - 1485011760501300
Shipper	KUEHNE + NAGEL LTD - (GB) - NCLS01460879
Consignee	KUEHNE & NAGEL PTY LTD - (AU)

Help or questions, please feel free to [contact us](#)

Thank you and best regards,



CMA CGM - VGM in error

Dear customer,

Please be informed that your VGM declaration(s) have not been integrated due to the following reasons (In case container is not assigned, please verify if the information you submitted is correct, else it could be an integration delay in our system and then no action is required on your side, the VGM will be integrated automatically) :

BMOU4341590 - 14526 KGM (Booking HKA1620539)

- Container is not assigned to the booking provided, please check and provide valid combination

CMAU5244278 - 10150 KGM (Booking HKA1620541)

- Container is not assigned to the booking provided, please check and provide valid combination

[Access my dashboard](#)

You are receiving this e-mail because your account is subscribed. To modify your subscriptions, please go to [Manage subscriptions](#)

B/L follow up Notifications

B/L follow up

3 / 3 subscribed [Hide](#)

Draft BL available | Original BL (or copy) available for printing | Waybill available | Paperless BL available

BOL BL Draft available

This notification informs you that a draft B/L is available for review.

Only for B/Ls I manage [ⓘ](#)

BOL Original BL available

This notification informs you when your OBL or its copy is available for printing.

Only for B/Ls I manage [ⓘ](#)

BOL Waybill available

This notification informs you when a waybill of your company is available for printing.

Only for B/Ls I manage [ⓘ](#)

😊 Who will receive the Notification?

BL Follow up	Target Party
Draft Available for Approval	Party selected by Agent
BL available for printing	Party selected by Agent
Waybill available for Printing	Party selected by Agent

Sample Notifications

CMA CGM - Draft BL available for approval - CAN9014676

Dear customer

A draft B/L for the following booking is now available for review.

Booking reference: 65247602 (CAN9014676)

B/L Number : CAN9014676

Please review this draft B/L online at your earliest convenience. If you do not revert in timely manner this draft B/L will be considered as approved.

[Review the draft](#)

References & Parties:

MONTREAL, QC	→	LOME
EM KEA - 098EDE		
Booking Ref. 65247602 / CAN9014676		BL Ref. CAN9014676
Booking Party CMA CGM LOGISTICS MONTREAL		
Shipper MARC-ANDRE FORTIN		
Consignee KOKUO AYAKO		

Help or questions, please feel free to [contact us](#)

Thank you and best regards,

CMA CGM - Waybill is available - LPL0673715

Dear customer

Your waybill is published on your web account and available for printing.

Booking reference: 68120624 (LPL0673715)

B/L Number : LPL0673715

[Print Waybill](#)

References & Parties:

WEST THURROCK	→	JEBEL ALI
CMA CGM CARMEN - 041EPE		
Booking Ref. 68120624 / LPL0673715		BL Ref. LPL0673715
Booking Party OIA GLOBAL - (GB) - 1120889		
Shipper THE PROCTER AND GAMBLE COMPANY - GB (GB)		
Consignee TRANSMED OVERSEAS INC SA - (AE)		

Help or questions, please feel free to [contact us](#)

Thank you and best regards,

CMA CGM - Original B/L is available - LPL0673715

Dear customer

Your original B/L is published on your web account and available for printing.

Booking reference: 68120624 (LPL0673715)

B/L Number : LPL0673715

[Print B/L](#)

References & Parties:

WEST THURROCK	→	JEBEL ALI
CMA CGM CARMEN - 041EPE		
Booking Ref. 68120624 / LPL0673715		BL Ref. LPL0673715
Booking Party OIA GLOBAL - (GB) - 1120889		
Shipper THE PROCTER AND GAMBLE COMPANY - GB (GB)		
Consignee TRANSMED OVERSEAS INC SA - (AE)		

Help or questions, please feel free to [contact us](#)

Thank you and best regards,

Operational Tracking Notifications

Operational Tracking		13 / 13 SUBSCRIBED	Hide ^
<p>TRK Export voyage changed This notification informs you if the export voyage reference is modified.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK ETA Change This notification informs you that the estimated time of arrival of your vessel has been modified.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK ETD Change This notification informs you that the estimated time of departure of your vessel has been modified.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Cut-off date change This notification informs you as soon as the cut-off date and time at the port of loading is modified.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container available at depot This notification informs you as soon as your container is available at depot.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Empty container to shipper This notification informs you when container(s) have been released empty to the shipper.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container not gated in This notification informs you if your container is not seen on terminal for export 2 days before the cut-off date and time. A reminder is sent on the D-day.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container ready to be loaded This notification informs you when your container(s) are ready to be loaded at port</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container loaded on board This notification informs you when a container has been loaded on board at POL.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container discharged at transshipment port This notification informs you when your container(s) has/have been discharged at transshipment port.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container loaded at transshipment port This notification informs you when your container(s) has/have been loaded at transshipment port</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container discharged This notification informs you when your container has been discharged at POD</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>
<p>TRK Container to consignee This notification informs you when your container has been released to consignee.</p>	<input checked="" type="checkbox"/>	Only for shipments I manage	<input type="checkbox"/>



Who will receive the Notification?

Operational Tracking	Target Party
Export voyage changed - Export Voyage of the booking is changed	All Parties on the bl
ETA Change - Vsl is arriving in < 7 days and shift is > 1 day OR - Vsl is arriving in > 7 days and shift is > 3 days.	All Parties on the bl
ETD Change - Vsl departing in < 7 days and shift is > 1 day OR - Vsl departing in > 7 days and shift is > 3 days.	All Parties on the bl
Cut-off date change - New cut-off is in the future and different from BC.	Booking party
Container available at Depot	Booking party
Empty container to Shipper	All Parties on the bl
Container not gated in - No XRX (Ready to load) move, MH bkg, Port cut-off is in < 48H	Booking party
Container ready to be loaded	All Parties on the bl
Container loaded on board	All Parties on the bl
Container discharged at Transshipment port	All Parties on the bl
Container loaded at Transshipment port	All Parties on the bl
Container discharged	All Parties on the bl
Container to Consignee	All Parties on the bl

Operational Tracking - Sample Notifications

CMA CGM - ETA Change at SURABAYA

Dear customer,

Kindly note that the new ETA date at SURABAYA for your voyage 461WZN on ROTTERDAM BRIDGE is Saturday, June 13, 2020.

The previous date was Saturday, June 20, 2020.

Booking ref.: SIJ0287456 - POL: SINGAPORE

[Consult the voyage schedule](#)

CMA CGM - Container to consignee – MOS0160503

Dear customer,

Your container(s) related to the B/L MOS0160503 has (have) been released to consignee.

Container(s) reference(s) are the following:

FCIU8423098 (40HC) - 6/2/2020 9:44:00 AM (Local Time)

[View Tracking](#)

POL SHANGHAI POD HAIPHONG

Voyage 09J8AE1MA Vessel AS FENJA

Container not gated in at SINGAPORE / SIJ0287458

Dear customer,

Our system is currently showing that your container(s) expected on the BRIDGE for the voyage 329HIN is/are not yet gated-in at SINGAPORE (Ref. - SIJ0287458).

The cut-off date is 6/3/2020 2:00 PM.

Container(s) reference(s) are the following:

TLLU4246051 (40HC),GESU5628191 (40HC),TLLU4535373 (40HC),CMAU57221 (40HC),GESU6668481 (40HC),CMAU6321002 (40HC),XINU8192092 (40HC),MAGU5751020 (40HC),CMAU4514609 (40HC),APHU6712312 (40HC),CMAU4415627 (40HC),BEAU4126870 (40HC),TRLU7470071 (40HC),BMOU4355340 (40HC),APHU6814510 (40HC),TEMU6695868

POL SINGAPORE POD SIHANOUKVILLE

Voyage 329HIN (0129N) Vessel BRIDGE

Booking Ref. [SIJ0287458](#)

BL Ref. [SIJ0287458](#)

Booking Party [CMA CGM & ANL S PTE LTD - SINGAPORE \(SG\)](#)

Shipper [CMA CGM LOG SINGAPORE - SINGAPORE](#)

Consignee [CMA CGM \(CAMBODIA\) CO., LTD - PHNOM PENH](#)

CMA CGM - ETD Change at XIAMEN

Dear customer,

Kindly note that the new ETD date at XIAMEN for your voyage ORD6UW1MA on CMA CGM PEGASUS is Tuesday, June 02, 2020.

The previous date was Wednesday, June 03, 2020.

Shipment ref.: XIA0476143 - POD: SINGAPORE

[Consult the voyage schedule](#)

CMA CGM - Container discharged at SINGAPORE, SG – LPL0948410

Dear customer,

Your container(s) related to the B/L LPL0948410 has(have) discharged at SGSIN - SINGAPORE.

Container(s) reference(s) are the following:

TCNU3224890 (40HC) - 5/28/2020 11:40:00 PM (Local Time)

[View Tracking](#)

Invoice related Notifications

Invoicing

Stay in touch with your invoices.

2 / 2 SUBSCRIBED
Hide ^

INV Import Invoice available

This notification informs you that your import invoice is available on your ebusiness account.

Only for shipments I manage ⓘ 🔴

INV Export Invoice available

This notification informs you that your export invoice is available on your ebusiness account.

Only for shipments I manage ⓘ 🔴

Sample Notifications

CNC - Export Invoice available – THCEA056336

Dear customer,

Please find enclosed your invoice issued by an entity of CMA CGM group.

Your invoice is also published and available on your web account.

Invoice reference: [THCEA056336](#)

Consult my invoices dashboard

POL
LAEM CHABANG

POD
KEELUNG

Voyage
0QI5YN

Vessel
KUO LIN

Booking Ref.	GTD0499788	BL Ref.	GTD0499788
Booking Party	SEA & AERO LOGISTICS CO LTD - BANGKOK (TH)		
Shipper	SEA & AERO LOGISTICS CO LTD - TEL : 02-717-1186 (AUTO) (TH)		
Consignee	NMC LOGISTICS INTERNATIONAL CO.,LTD - FAX: (02)2545-4488 (TW)		

CNC - Import Invoice available – PHCIA060635

Dear customer,

Please find enclosed your invoice issued by an entity of CMA CGM group.

Your invoice is also published and available on your web account.

Invoice reference: [PHCIA060635](#)

Consult my invoices dashboard

POL
SHEKOU

POD
MANILA

Voyage
0KRC2N1NC

Vessel
ALS JUVENTUS

Booking Ref.	CNH0224085	BL Ref.	CNH0224085
Booking Party	NIPPON EXPRESS (CHINA) CO LTD GZ BR - GUANGZHOU (CN)		
Shipper	NIPPON EXPRESS (CHINA)CO.,LTD. - HUANGPU-DISTRICT, GUANGZHOU-CITY, (CN)		
Consignee	NIPPON EXPRESS PHILIPPINES CORP. - PHILIPPINES TEL: (832)839-1111** (PH)		



Who will receive the Notification?

Invoice related	Target Party
Export Invoice Available	Invoice receiver
Import Invoice Available	Invoice receiver

Please check our Notification eLearning guide :

1) External: how to set up Notification in YouTube

[\[Tutorial\] My CMA CGM - How to set up your notifications - YouTube](#)

